

# BackBox<sup>®</sup> E4.13 User Interface Installation

Abstract

This User Interface Installation document is for BackBox<sup>®</sup> E4.13

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# INTRODUCTION

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This guide documents the installation of the BackBox User Interface client on an operator workstation or on a BackBox VTC server.

The main documentation reference is [BackBox User Manual](#).

Product error messages are documented in the [BackBox Messages Manual and Troubleshooting](#)

The UI Client application can be installed on various Windows operating systems. For details about the product requirements, refer to the introduction in the [BackBox User Manual](#).

# BACKBOX DISTRIBUTION PACKAGE

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The BackBox distribution package contains the following files:

the UI-vv.vv.vvvv directory:

- BackBox ClientSetup.msi
- Setup.exe

the documentation directory:

- [BackBox Installation Guide](#) for an initial installation.
- [BackBox Upgrade Procedure](#) for an existing version that will be updated to the most recent one

## Installation Requirements

A user account with full local administrator rights is required for the installation process. If the user running the installation is not the same as the one who will use the UI, make sure to select Everyone option in the Select folder dialog box.

For normal application operation, JavaScript enabled and pop-up Window enabled should be set as described in [UI Preferences](#).

# INSTALL BACKBOX UI CLIENT

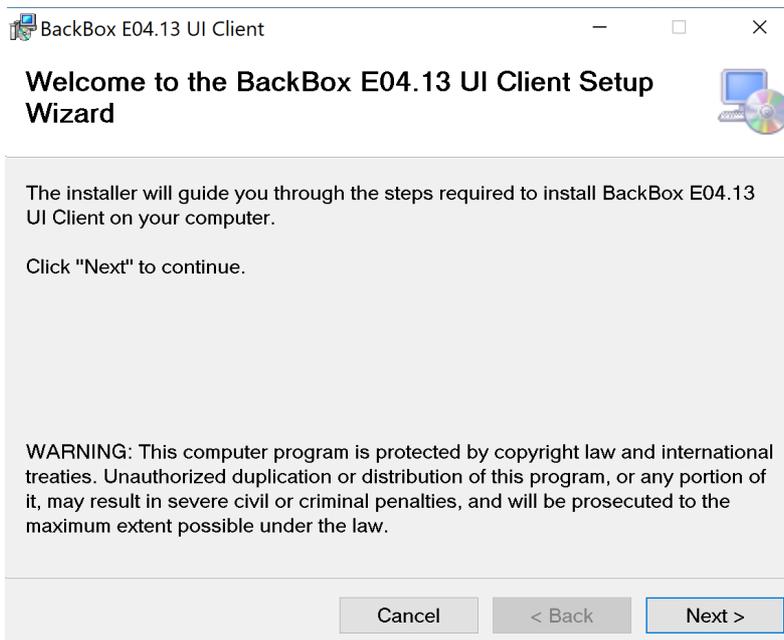
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This section documents how to install the BackBox UI Client on a Windows workstation or a VTC server. To install the BackBox UI Client:

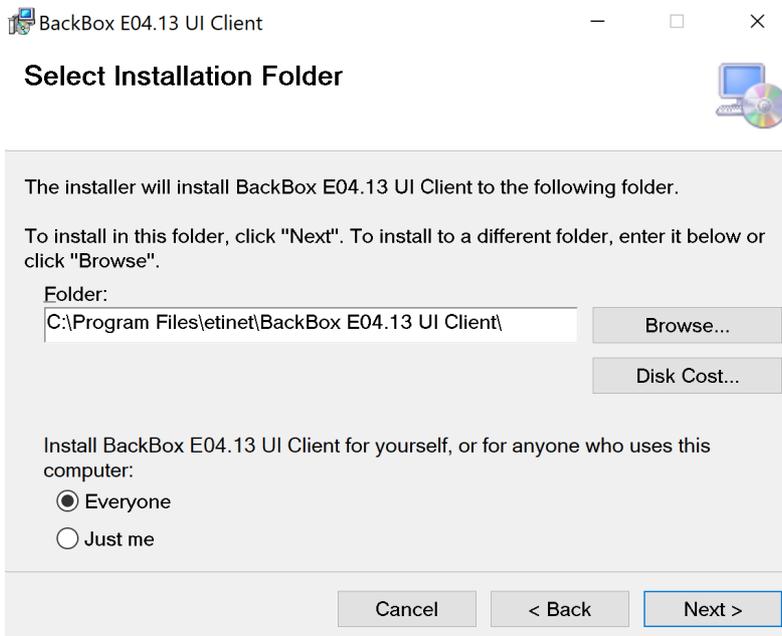
- Open the BackBox distribution set and navigate to the UI-v.vv.vvvv directory.
- Run Setup.exe.

If a Windows component is missing or not up-to-date, it needs to be downloaded from the Microsoft site. If there is no internet connection, the user has to update or install the missing component using the appropriate procedure.

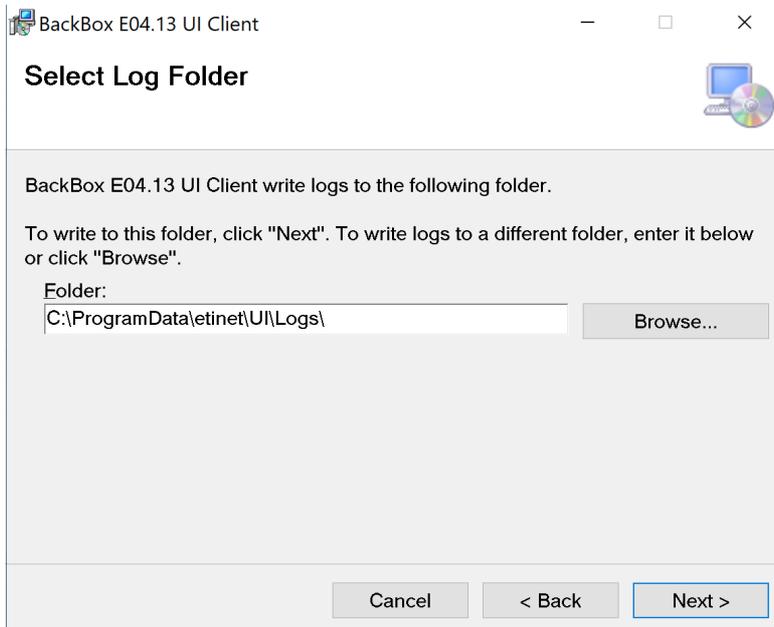
1. Run the Setup.exe to launch the UI Client Setup Wizard and follow the steps required to install the application. Click Next.



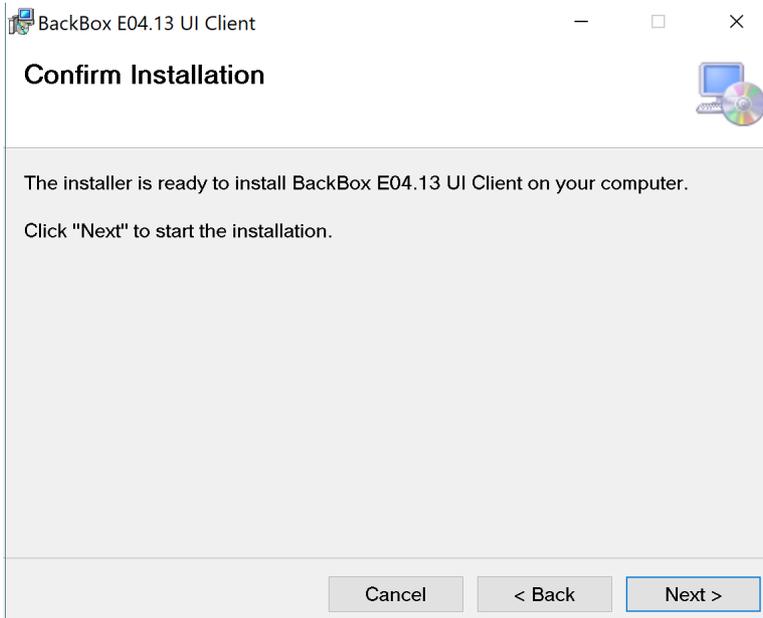
2. Select the installation folder. Use the default folder or browse to install the UI Client to a different folder. If the access to the UI Client has to be restricted to the current user, select Just me. Click Next.



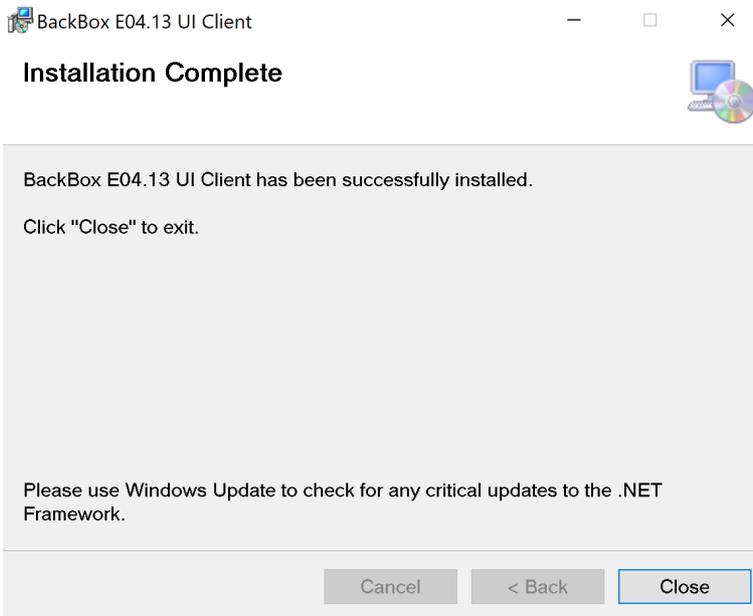
3. Browse the Log Folder or click Next to use the default folder.



4. Confirm installation by clicking Next.



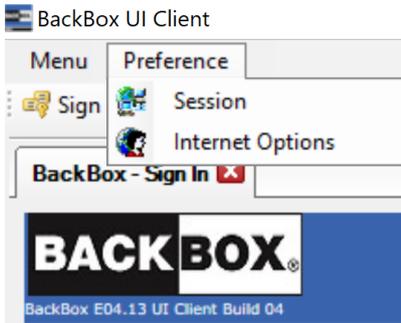
5. Once the installation is complete, you are prompted with the message. Click Close to exit the Wizard and to complete the installation.



# UI PREFERENCES

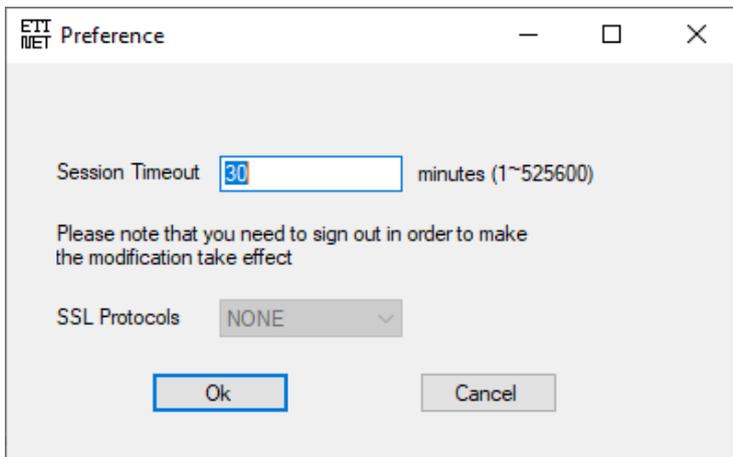
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UI client preferences can be set by the menu Preference.



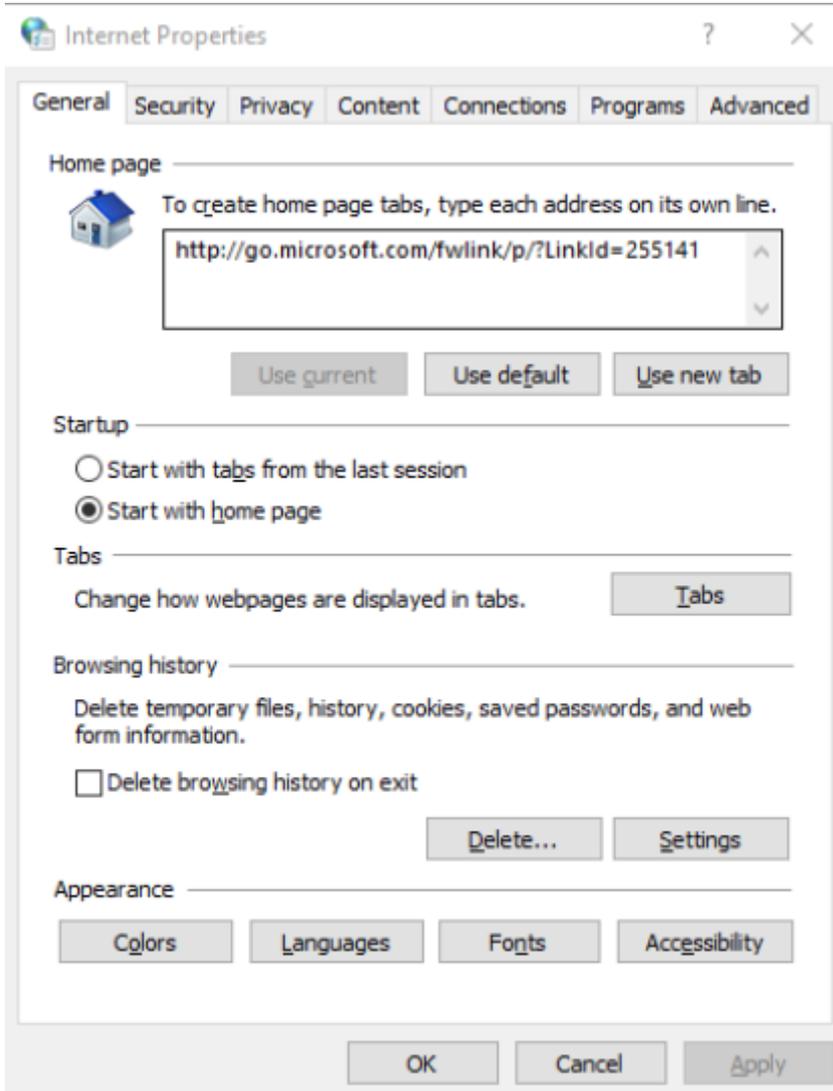
## Session Timeout Configuration

User Interface sessions automatically time out after 99 minutes of inactivity. To set a different timeout, select Preference > Session. The Session Timeout field allows values between 1-525600 (in minutes).



## Internet Options

To set up or change the Internet options, use the standard IE Internet Options page: Preference > Internet Options.



The BackBox UI requires usage of Scripting applet and Pop-up windows. Those options need to be set for each user account that will run the BackBox UI.

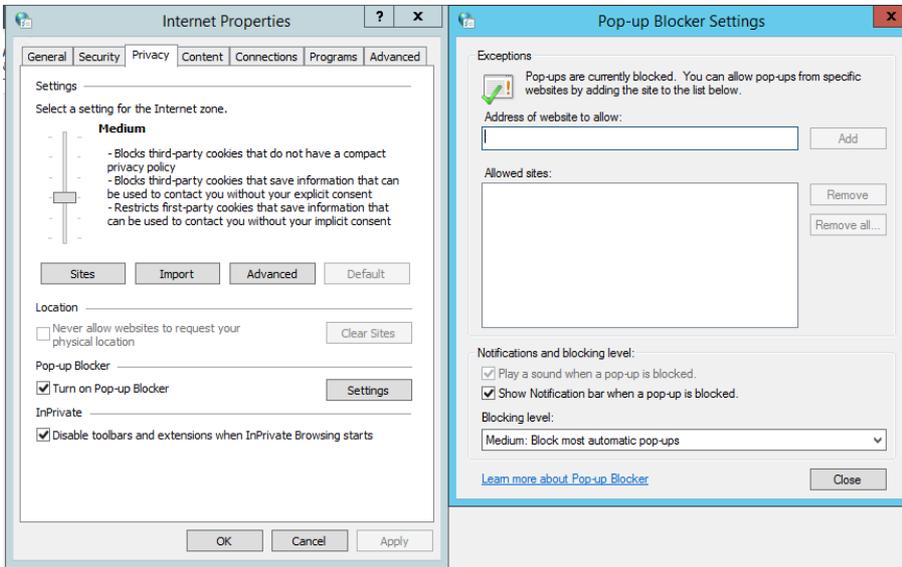
	In restricted environments, the user operating the BackBox UI may not be able to change IE Internet Options. In such a case, ask the local administrator to apply the changes to the user account.
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### Pop-up Windows Settings

Select the Privacy tab and verify if the Pop-up Blocker is activated. If the case, you need to add localhost address to the Allowed sites.

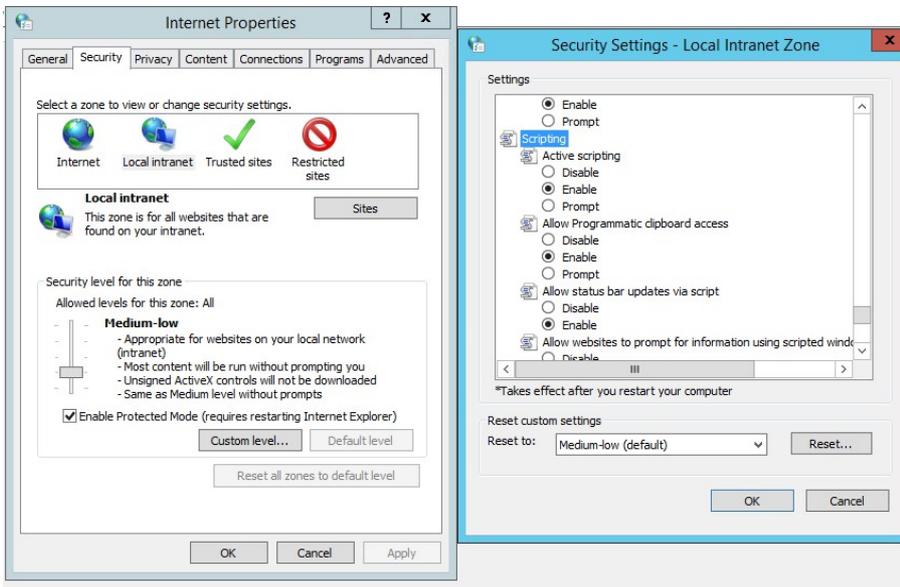
	In restricted environments, the user operating the BackBox UI may not be able to change IE Internet Options. In such a case, ask the local administrator to apply the changes to the user account.
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Note: If other Pop-up windows blockers are enabled on IE, they would need to be configured as well.

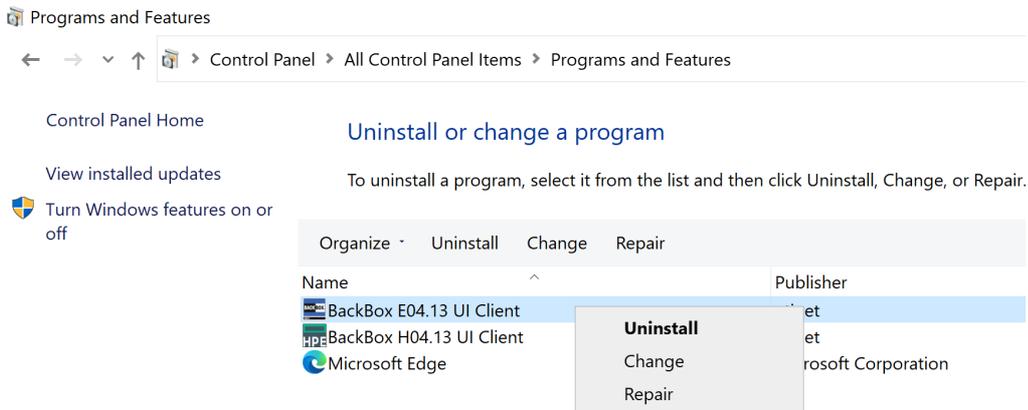


## Scripting Settings

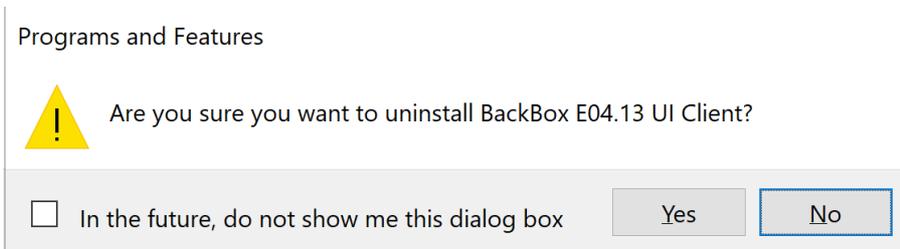
In the Security tab, select the Local intranet zone and click on the Custom level. In the Security settings dialog box scroll down up to the Scripting section and activate all 6 options: Activate Scripting, Allow Programmatic clipboard access, Allow status bar updates via script, Allow websites to prompt for information using scripted windows, Enable XSS filter, Scripting for Java applets.



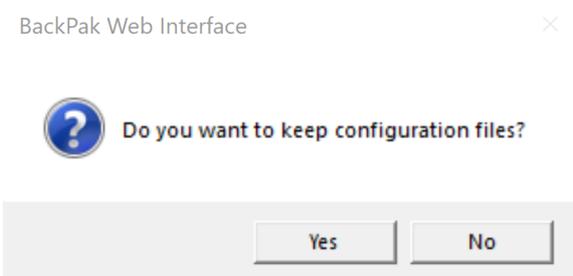
If you need to uninstall, follow the install procedure: Control Panel > Add or Remove Programs . Search for BackBox UI Client followed by the version type and number and right-click on it to uninstall, change, or repair.



For Uninstall, a pop-up window will ask to confirm.



While uninstalling the interface, a pop-up will ask if you want to keep the configuration files. Choose accordingly.



The application has been removed and uninstalled.