

BackBox[©] E4.13 User Interface Installation

Abstract

This User Interface Installation document is for BackBox[®]E4.13

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BACK BOX_®

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INTRODUCTION

This guide documents the installation of the BackBox User Interface client on an operator workstation or on a BackBox VTC server.

The main documentation reference is BackBox User Manual.

Product error messages are documented in the BackBox Messages Manual and Troubleshooting

The UI Client application can be installed on variousWindows operating systems. For details about the product requirements, refer to the introduction in the BackBox User Manual.

BACKBOX DISTRIBUTION PACKAGE

The BackBox distribution package contains the following files:

the UI-vv.vv.vvv directory:

- BackBox ClientSetup.msi
- Setup.exe

the documentation directory:

- BackBox Installation Guide for an initial installation.
- BackBox Upgrade Procedure for an existing version that will be updated to the most recent one

Installation Requirements

A user account with full local administrator rights required for the installation process. If the user running the installation is not the same as the one who will use the UI, make sure to select Everyone option in the Select folder dialog box.

For normal application operation, JavaScript enabled and pop-up Window enabled should be set as described

in <u>UI Preferences</u>.

INSTALL BACKBOX UI CLIENT

This section documents how to install the BackBox UI Client on a Windows workstation or a VTC server. To

install the BackBox UI Client:

- Open the BackBox distribution set and navigate to the UI-v.vv.vvvv directory.
- Run Setup.exe.

If a Windows component is missing or not up-to-date, it needs to be downloaded from the Microsoft site. If there is no internet connection, the user hasto update or install the missing component using the appropriate procedure.

1. Run the Setup.exe to launch the UI Client Setup Wizard and follow the stepsrequired to install the application. Click Next.

🕼 BackBox E04.13 UI Client		_		×
Welcome to the BackBo Wizard	ox E04.13 UI	Client Setu	p	-
The installer will guide you throug UI Client on your computer.	h the steps require	ed to install Bacl	<box e04<="" td=""><td>4.13</td></box>	4.13
Click "Next" to continue.				
WARNING: This computer progra treaties. Unauthorized duplication it, may result in severe civil or crim maximum extent possible under th	m is protected by or distribution of f inal penalties, and e law.	copyright law ar his program, or d will be prosect	id interna any porti ited to th	ational ion of e
	Cancel	< Back	Nex	d >

2. Select the installation folder. Use the default folder or browse to install the UI Client to a different folder. If the access to the UI Client has to be restricted to the current user, select Just me. Click Next.

/ BackBox E04.13 UI Client		-	-		×
Select Installation Folde	r				
The installer will install BackBox E	04.13 UI Client to	the followi	ng fol	der.	
To install in this folder, click "Next" click "Browse".	". To install to a d	ifferent folde	er, en	ter it bel	ow or
<u>F</u> older:					
C:\Program Files\etinet\BackBo	x E04.13 UI Clien	t\		Browse.	
			[Disk Cos	t
Install BackBox E04.13 UI Clien computer:	t for yourself, or f	or anyone v	vho u	ses this	
Everyone					
◯ Just me					
	Cancel	< Back		Nex	ct >

3. Browse the Log Folder or click Next to use the default folder.

🕵 BackBox E04.13 UI Client	_		×
Select Log Folder			-
BackBox E04.13 UI Client write logs to the following folder.			
To write to this folder, click "Next". To write logs to a different f or click "Browse". <u>F</u> older:	older	, enter it	below
C:\ProgramData\etinet\UI\Logs\		Browse	e
Cancel < Back	‹	Ne	xt >

4. Confirm installation by clicking Next.

🖟 BackBox E04.13 UI Client		_	
Confirm Installation			5
The installer is ready to install Bac	kBox E04.13 UI	Client on your co	mputer.
Click "Next" to start the installation	۱.		
	Cancel	< Back	Next >

5. Once the installation is complete, you are prompted with the message. Click Close to exit the Wizard and to complete the installation.



UI PREFERENCES

UI client preferences can be set by the menu Preference.



Session Timeout Configuration

User Interface sessions automatically time out after 99 minutes of inactivity. To set a different timeout, select Preference > Session. The Session Timeout filed allows values between 1-525600 (in minutes).

ETT Preference			_		\times
Session Times t	0		~525000		
Session Timeout	U	minutes (1	323600	")	
Please note that you the modification take	need to sign out in effect	order to ma	ke		
SSL Protocols	NONE ~				
Ok		Cance	el		

Internet Options

To set up or change the Internet options, use the standard IE Internet Options page: Preference > Internet Options.

🏫 Internet Properti	es			? ×			
General Security	Privacy Content	Connections	Programs	Advanced			
Home page To c <u>r</u> eat	te home page tabs	, type each add /fwlink/p/?Lini Lise default	kid=255141	own line.			
Start with tabs from the last session Start with home page Tabs							
Change how webpages are displayed in tabs. Tabs							
Browsing history Delete temporary files, history, cookies, saved passwords, and web form information.							
Delete bro <u>w</u> si	ng history on exit	Delete	Set	tings			
Appearance							
C <u>o</u> lors	<u>L</u> anguages	Fo <u>n</u> ts	Acce	ssibility			
	0	K Ca	ancel	Apply			

The BackBox UI requires usage of Scripting applet and Pop-up windows. Those options need to be set for each user account that will run the BackBox UI.



In restricted environments, the user operating the BackBox UI may not be able to change IE Internet Options. In such a case, ask the local administrator to apply the changes to the user account.

Pop-up Windows Settings

Select the Privacy tab and verify if the Pop-up Blocker is activated. If the case, you need to add localhost address to the Allowed sites.



In restricted environments, the user operating the BackBox UI may not be able to change IE Internet Options. In such a case, ask the local administrator to apply the changes to the user account.

Note: If other Pop-up windows blockers are enabled on IE, they would need to be configured as well.

1 Internet Properties	Pop-up Blocker Settings
General Security Privacy Content Connections Programs Advanced Settings - - Settings - - Settings - - -	Exceptions Pop-ups are currently blocked. You can allow pop-ups from specific websites by adding the site to the list below. Address of website to allow: Add Allowed sites: Remove Remove all
Sites Import Advanced Default Location	Notifications and blocking level: ✓ Play a sound when a pop-up is blocked. ✓ Show Notification bar when a pop-up is blocked. Blocking level: Medium: Block most automatic pop-ups
OK Cancel Apply	Learn more about Pop-up Blocker Close

Scripting Settings

In the Security tab, select the Local intranet zone and click on the Custom level In the Security settings dialog box scroll down up to the Scripting section and activate all 6 options: Activate Scripting, Allow Programmatic clipboard access, Allow status bar updates via script, Allow websites to prompt for information using scripted windows, Enable XSS filter, Scripting for Java applets.



If you need to uninstall, follow the install procedure: Control Panel > Add or Remove Programs . Search for BackBox UI Client followed by the version type and number and right-click on it to uninstall, change, or repair.

🙀 Programs and Features							
\leftarrow \rightarrow \checkmark \uparrow $\overleftarrow{\mathfrak{a}}$ \Rightarrow Control Panel \Rightarrow All Control Panel Items \Rightarrow Programs and Features							
	Control Panel Home	Uninstall or chan	ge a pro	ogram			
	View installed updates	To uninstall a program,	select it fr	om the list and then	click Uninstall, Change, or Repair.		
•	Turn Windows features on or						
	off	Organize - Uninstall	Change	Repair			
		Name	^		Publisher		
		🚾 BackBox E04.13 UI Client			et		
		BackBox H04.13 UI Client		Uninstall	et		
		CMicrosoft Edge		Change	rosoft Corporation		
				Repair			

For Uninstall, a pop-up window will ask to confirm.



While uninstalling the interface, a pop-up will ask if you want to keep the configuration files. Choose accordingly.



The application has been removed and uninstalled.